Microsoft
Center of Excellence

Agenda

- Technology's Scope

- Common Activities

- The Make IT Model – Journey Overview

- Why SORINT.lab

- Service's Delivery Model

Microsoft & Azure

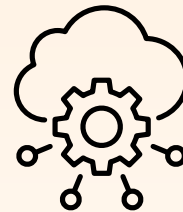A broad diversified portfolio of successful projects spanning nearly every technology domain.

From investigation, solution selection, and engineering, to implementation, optimization, and 24×7×365 full operation.

On-premises

Infrastructure as a Code (IaC)

Cloud Solutions

Azure Cloud Services

Microsoft 365 Suite

Common Activities

Microsoft Solutions

Legacy/on-premises

Active Directory
Exchange
SharePoint
SCCM
RDS
AD FS Hyper-V &
Failover Cluster

Cloud Solutions

Designing & implementing new infrastructure
Improving & upgrading existing infrastructure

Azure Cloud Services

Entra ID
Azure AI
Azure Arc / Azure Local
Services (IaaS, PaaS, SaaS, BaaS)
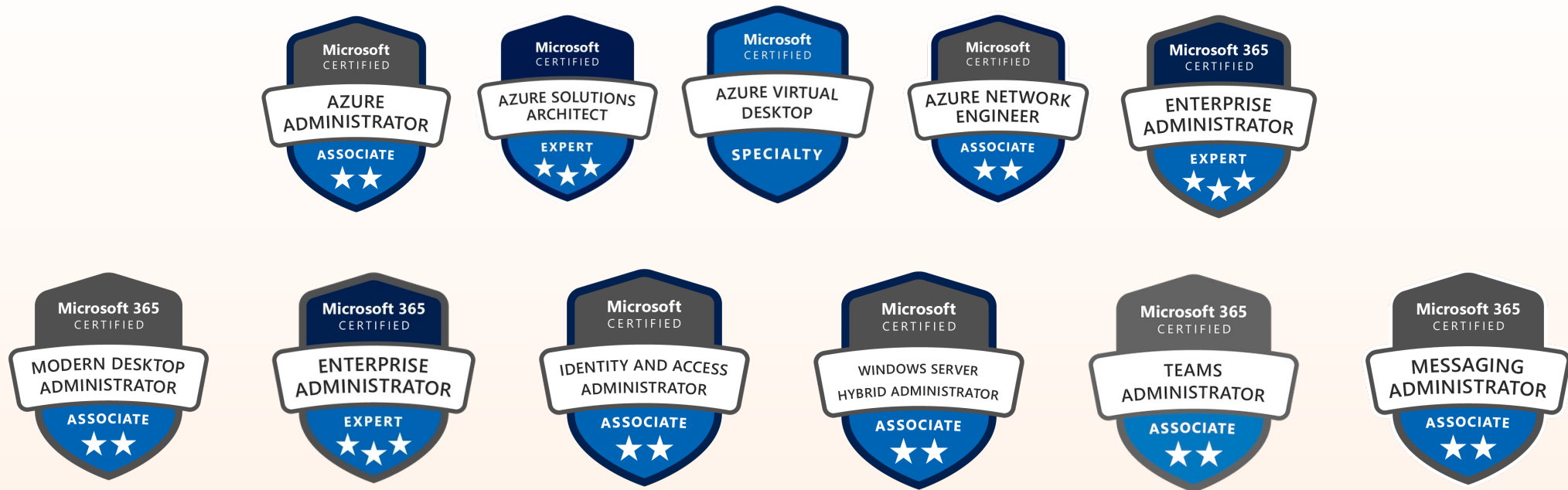Azure Virtual Desktop / Windows 365 (DaaS)

Microsoft 365 Suite

Exchange Online
Teams
Intune
Defender
Purview
Copilot

Infrastructure as Code (IaC)

Docker / Kubernetes (AKS)
Azure DevOps Suite
Pipeline building
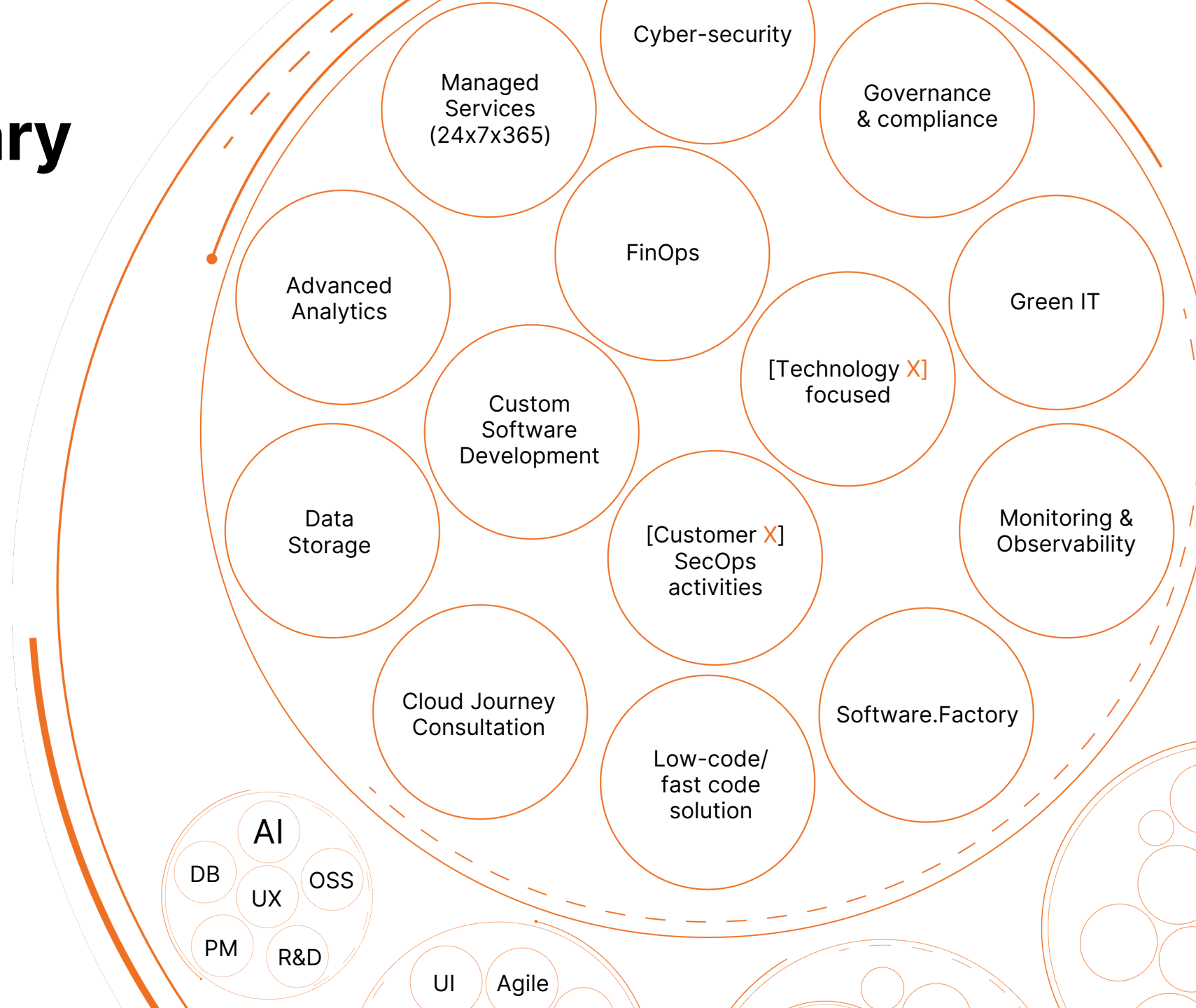Gitlab related-service
HashiCorp Terraform

Diversified & Comprehensive - Certificates

A Multidisciplinary Enrichment

Osircles

A framework which allows effective collaboration across specializations, maximizing value by involving experts from every field. Smoothly!

Cyber-security

Managed Services (24x7x365)

Governance & compliance

FinOps

Advanced Analytics

Green IT

[Technology X] focused

Custom Software Development

Data Storage

[Customer X] SecOps activities

Monitoring & Observability

Cloud Journey Consultation

Low-code/ fast code solution

Software.Factory

AI

DB

UX

OSS

PM

R&D

UI

Agile

The Make IT Model

Overview on the journey

Discovery & Strategy
Defining objectives, activities, solution choice & project governance approach.

Complying with industry regulation

Planning & Method
Roadmap delivery, verification, means of communication, specializations involved, necessary alignments, & attributes of QA are some deliverables of this phase

Implement
Execution activities

Post & pre-project documentation

Testing & Post Support
Validation & verification of all performed activities

Manage & Operate
24x7x365 dynamically tailored operating model defined & regulated through SLA

Multi-disciplinary pool of expertise

SORINT.lab operational capabilities

Quality Assurance team & SLA compliance

Day x ——— Continues support ——— Continues support ——— Continues support ——— Day y

98%

Customer
Retention
Rate

Why SORINT.lab

Experience

Managing IT Projects
40 years working with prominent brands in Europe, US, and Africa

24/7

Strategical & Practical Driven-experience

GREEN IT

PMs with Technical Background

Assessment Portals for a Jumpstart!

130+ entity
Certification & Training
Top-tier in all relevant fields & domains. Certified "Training Partner" to key vendors

Tackling challenges with SORINT.lab

100% Vendor Independent – Purpose

Believe in technology that fosters innovation and human wellness. Our commitment towards every company, institution or community is to help them run their business and solve their problems through a choice of the best technology.

End-to-end Technology Support
Holistic IT & governance capabilities, rather than a point solution

Offering's Delivery Models

Consultation
Discovery phase, architecting solutions, tech selection, optimization, educational initiatives

Staff Augmentation
Join client's team

Project-based
Addressing client's specific requirements. Up to 24x7 management & operation

Request Case Studies

We are all ears!
A discovery call with a technical engineer, or a business representative.
welisten@sorint.com
www.sorint.com/contact

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A formal business blog, SORINTian's vibrant space with a transparent and unique writing style, or dedicated cybersecurity publications
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