



BUILDING GREAT TECHNOLOGY



Center of Excellence

Agenda

- Technology's Scope
- Common Activities
- The Make IT Model – Journey Overview
- Why SORINT.lab
- Service's Delivery Model



AWS

We are a Strategic Partner with a solid portfolio of projects spanning the entire spectrum of AWS technology.

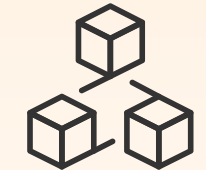
Providing end-to-end support, from initial consultancy and design to implementation, all the way to fully managing and operating complex domain-related projects



Migration



DevOps



Big data
& analytics



Storage & backup



Monitoring &
operations

Common activities



Migration

- Design of architectural solutions
- Infrastructural, architectural and process migration
- Customer Support in Cloud Approach (CAF)



DevOps

- Cloud development
- Adopting non-cloud native applications
- Implementing Container/microservices & CI/CD on cloud



Big data & analytics

- Analysis & reporting complex data
- Developing reliable, secure, and scalable cloud analytic solutions



Storage & backup

- Migration
- Hybrid, scalable, and efficient storage system design
- Integrating cloud backup



24x7 monitoring & operations

SLA dynamically defined service often includes activities such as incident response procedures, around the cloud observability, focal contact point between vendor and client

The Make IT Model

Overview on the journey

Discovery & Strategy

Defining objectives, activities, solution choice & project governance approach.

Complying with industry regulation

Planning & Method

Roadmap delivery, verification, means of communication, specializations involved, necessary alignments, & attributes of QA are some deliverables of this phase

Implement

Execution activities

Post & pre-project documentation

Testing & Post Support

Validation & verification of all performed activities

Manage & Operate

24x7x365 dynamically tailored operating model defined & regulated through SLA

Multi-disciplinary pool of expertise

SORINT.lab operational capabilities

Quality Assurance team & SLA compliance

Day x

Continues support

Continues support

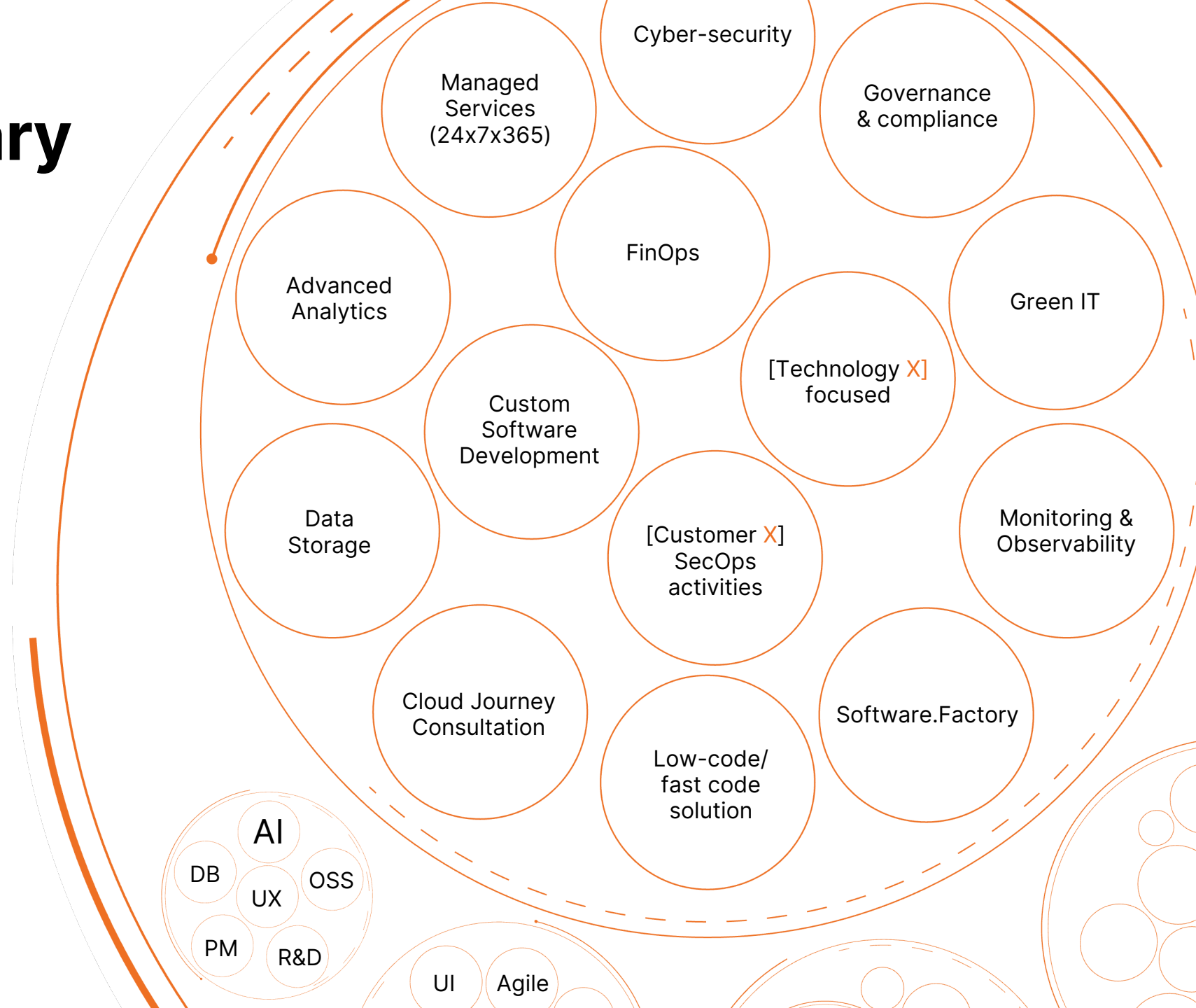
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Day y

A Multidisciplinary Enrichment



A framework which
allows effective
collaboration across
specializations,
maximizing value by
involving experts from
every field. Smoothly!



98%

Customer Retention Rate



Why SORINT.lab

Experience

Managing Infrastructure projects
40 years working with prominent brands in Europe, US, and Africa



Strategical & Practical Driven-experience



PMs with Technical Background



Assessment Portals for a Jumpstart!



130+ entity Certification & Training
Top-tier in all relevant fields & domains.
Certified "Training Partner" to key vendors



Tackling challenges with SORINT.lab

100% Vendor Independent – Purpose

Believe in technology that fosters innovation and human wellness. Our commitment towards every company, institution or community is to help them run their business and solve their problems through a choice of the best technology.



End-to-end Technology Support

Holistic IT & governance capabilities, rather than a point solution

Offering's Delivery Models



Consultation

Discovery phase,
architecting
solutions, tech
selection,
optimization,
educational initiatives



Staff Augmentation

Join client's team



Project-based

Addressing client's
specific
requirements. Up to
24x7 management &
operation

Request Case Studies

We are all ears!

A discovery call with a technical engineer, or a business representative.

welisten@sorint.com

www.sorint.com/contact



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