



Center of Excellence

## Agenda

- Technology's Scope
- Common Activities
- The Make IT Model – Journey Overview
- Why SORINT.lab
- Service's Delivery Model



# AWS

We are a Strategic Partner with a solid portfolio of projects spanning the entire spectrum of AWS technology.

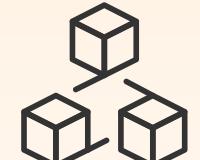
Providing end-to-end support, from initial consultancy and design to implementation, all the way to fully managing and operating complex domain-related projects



Migration



DevOps



Big data & analytics



Storage & backup



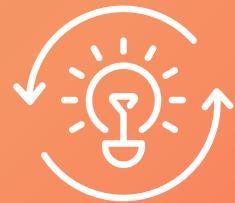
Monitoring & operations

## Common activities



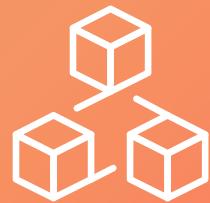
### Migration

- Design of architectural solutions
- Infrastructural, architectural and process migration
- Customer Support in Cloud Approach (CAF)



### DevOps

- Cloud development
- Adopting non-cloud native applications
- Implementing Container/ microservices & CI/CD on cloud



### Big data & analytics

- Analysis & reporting complex data
- Developing reliable, secure, and scalable cloud analytic solutions



### Storage & backup

- Migration
- Hybrid, scalable, and efficient storage system design
- Integrating cloud backup

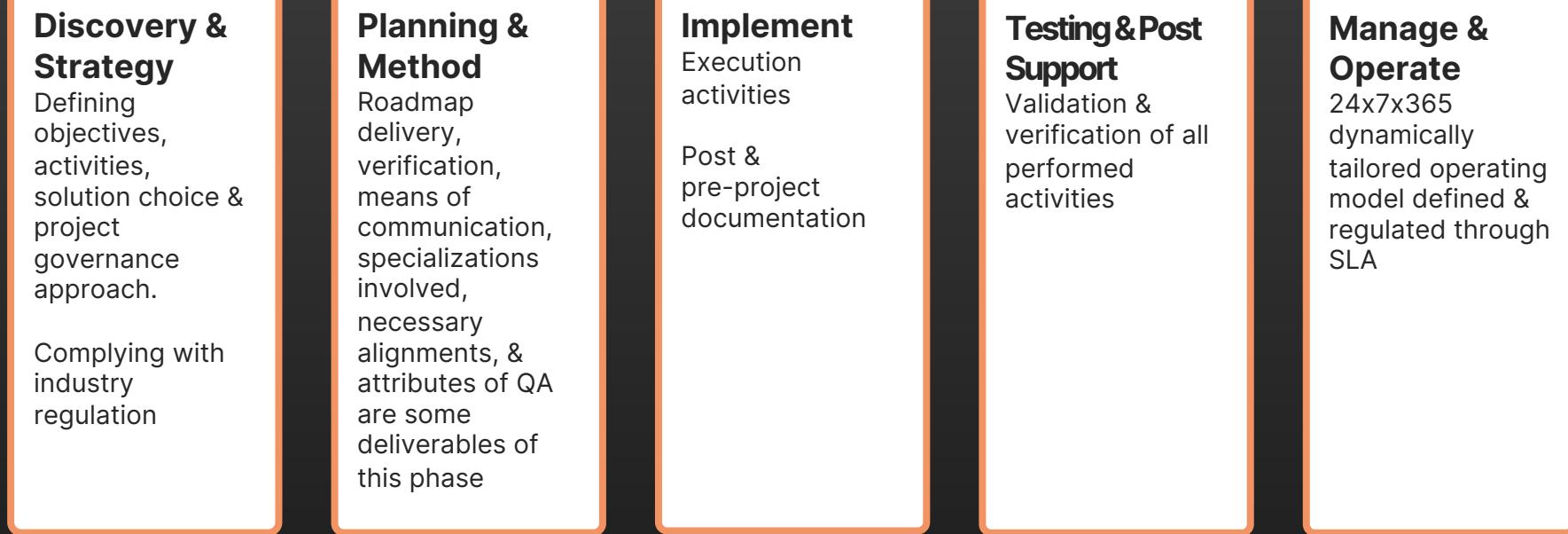


### 24x7 monitoring & operations

SLA dynamically defined service often includes activities such as incident response procedures, around the cloud observability, focal contact point between vendor and client

# The Make IT Model

Overview on the journey



**Multi-disciplinary pool of expertise**

Day  
x

Continues support

**SORINT.lab operational capabilities**

Continues support

**Quality Assurance team & SLA compliance**

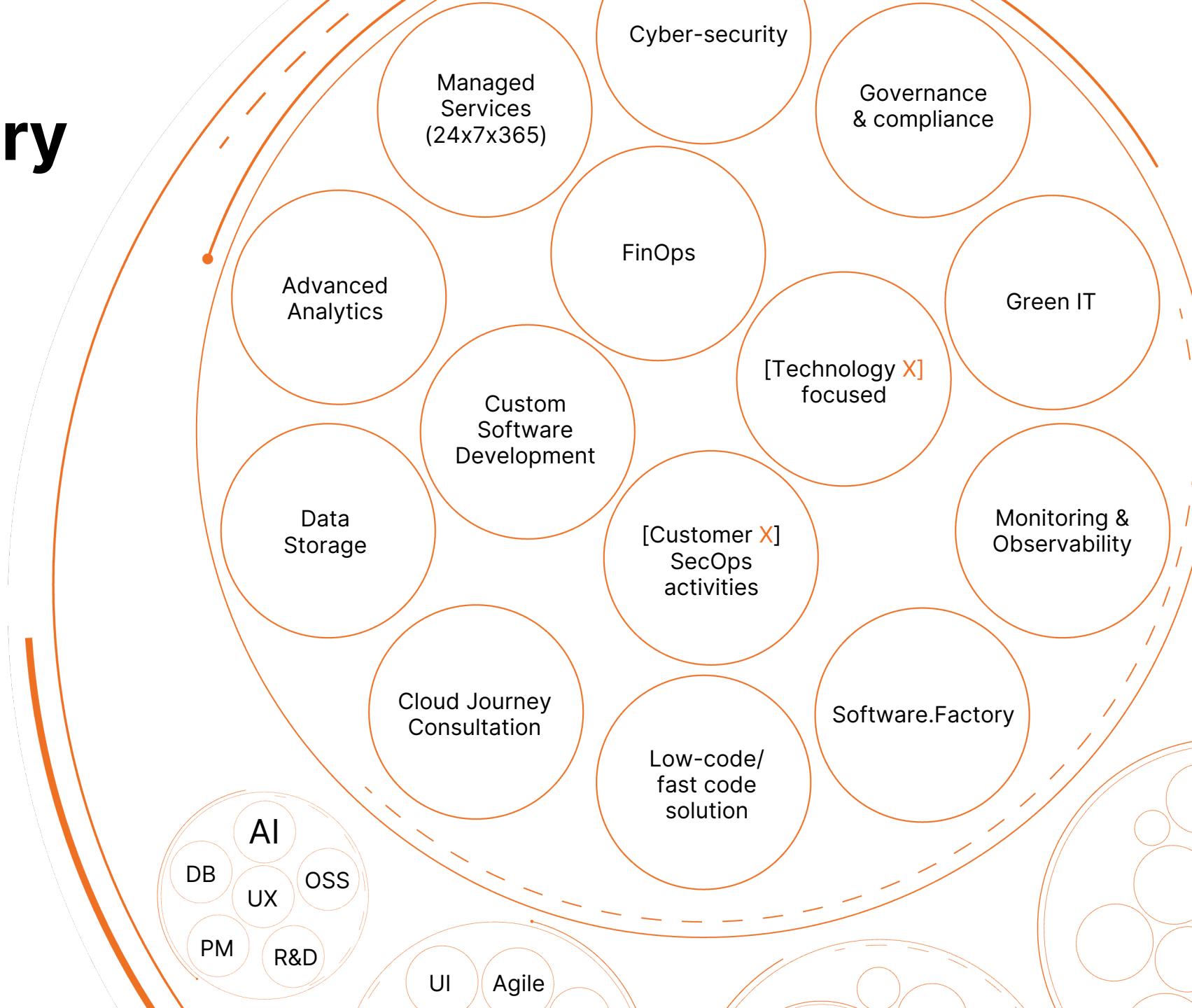
Continues support

Day  
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# A Multidisciplinary Enrichment



A framework which allows effective collaboration across specializations, maximizing value by involving experts from every field. Smoothly!



98%  
Customer  
Retention  
Rate



# Why SORINT.lab

## Experience

**Managing Infrastructure projects**  
40 years working with prominent brands in Europe, US, and Africa



**Strategical & Practical Driven-experience**



**PMs with Technical Background**



**Assessment Portals for a Jumpstart!**



130+ entity  
**Certification & Training**  
Top-tier in all relevant fields & domains.  
Certified "Training Partner" to key vendors



## Tackling challenges with SORINT.lab

**100% Vendor Independent – Purpose**

Believe in technology that fosters innovation and human wellness. Our commitment towards every company, institution or community is to help them run their business and solve their problems through a choice of the best technology.



**End-to-end Technology Support**  
Holistic IT & governance capabilities, rather than a point solution

# Offering's Delivery Models



## Consultation

Discovery phase, architecting solutions, tech selection, optimization, educational initiatives



## Staff Augmentation

Join client's team



## Project-based

Addressing client's specific requirements. Up to 24x7 management & operation

# Request Case Studies

## We are all ears!

A discovery call with a technical engineer, or a business representative.

[welisten@sorint.com](mailto:welisten@sorint.com)

[www.sorint.com/contact](http://www.sorint.com/contact)



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