

# ORACLE

Center of Excellence

## Agenda

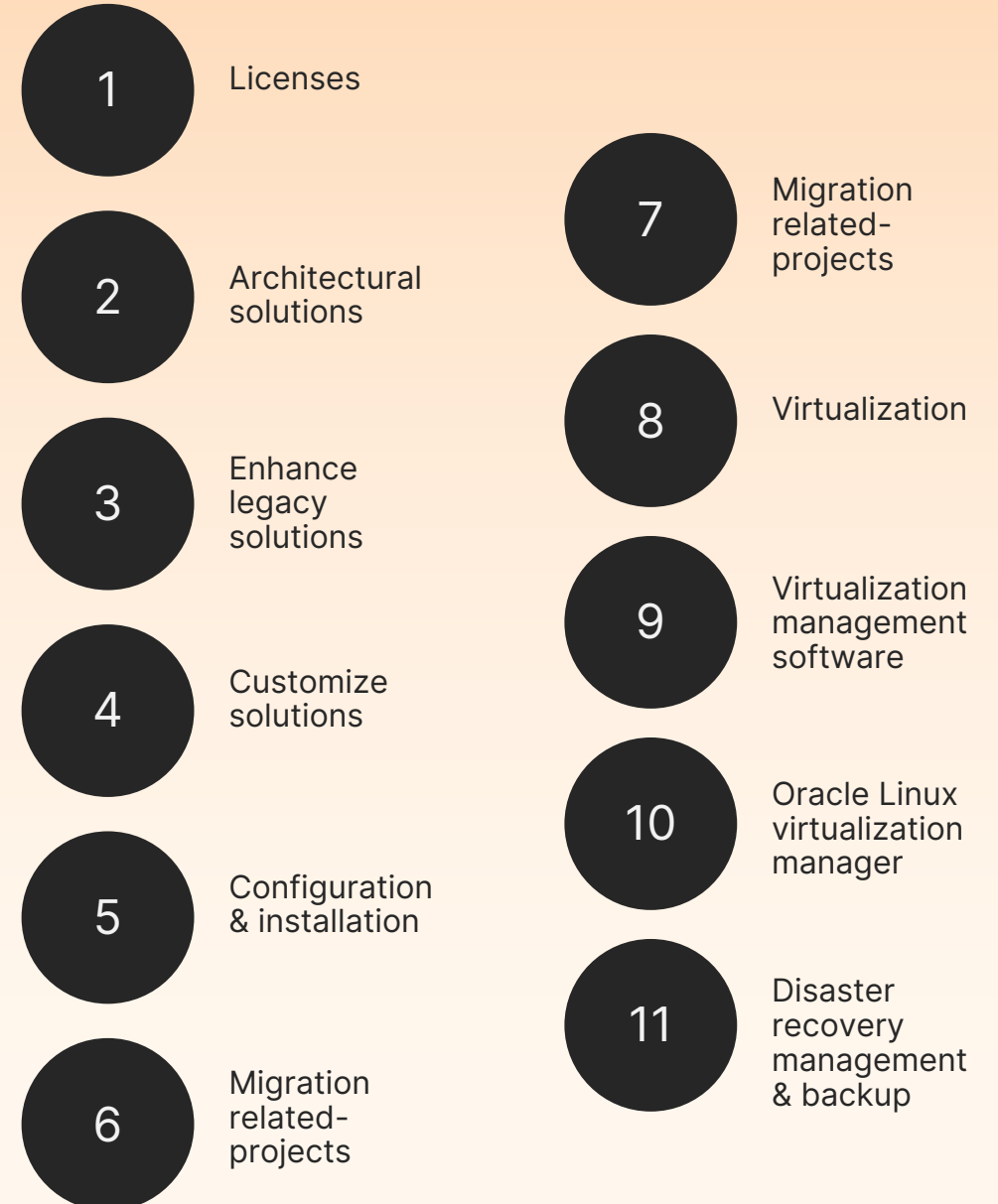
- Technology's Scope
- Common Activities
- The Make IT Model – Journey Overview
- Why SORINT.lab
- Service's Delivery Model

# Oracle

SORINT.lab is distinguished as one of the longstanding partners.

Consulted and implemented plenty of projects, for diverse industries, through the years

From investigation, solution selection, and engineering, to implementation, optimization, and comprehensive 24×7×365 operation



## Common Activities

### **Database management & integration**

1

Standard, enterprise, high performance, extreme performance editions. Cloud-based DB services & real application testing

### **Cloud Services**

2

Oracle Cloud Infrastructure, Cloud Application, & Cloud Platform

### **Enterprise Software**

3

E-Business Suite, Fusion Application, JD Edward EnterpriseOne

### **Middleware & development tools**

4

Fusion Middleware, Weblogical Server, APEX (Application Express), Oracle GoldenGate, & Developer tools.

### **Security & identity management**

5

Security & identity management

### **Hardware**

6

Exadata, SPARC/x86 servers, PCA, & ODA

### **Industry-specific solutions**

7

Solutions based on industry.

### **Consulting & supporting services**

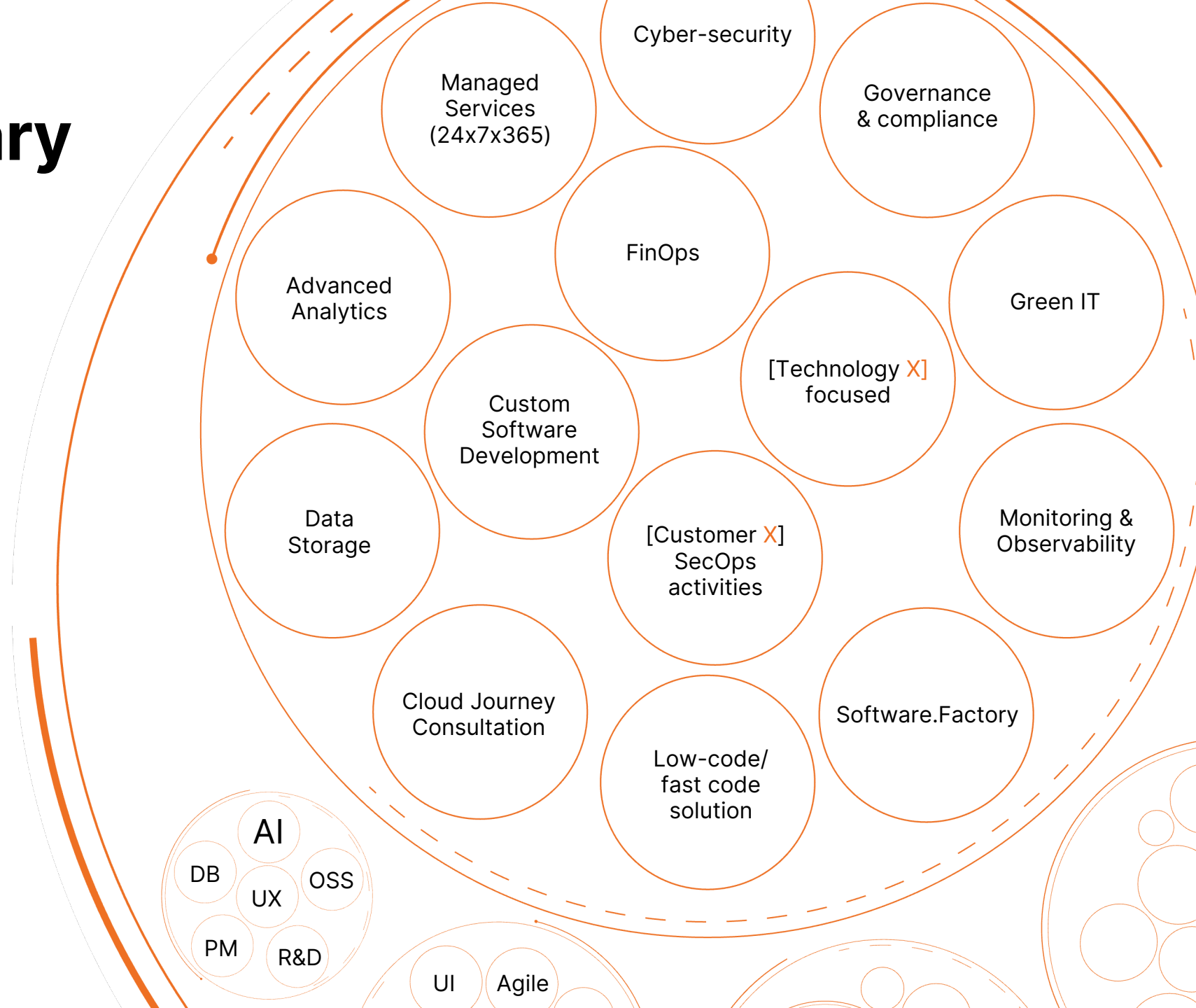
8

From architecting to implementation, migrating, managing, and utilizing

# A Multidisciplinary Enrichment



A framework which  
allows effective  
collaboration across  
specializations,  
maximizing value by  
involving experts from  
every field. Smoothly!



# The Make IT Model

Overview on the journey

## Discovery & Strategy

Defining objectives, activities, solution choice & project governance approach.

Complying with industry regulation

## Planning & Method

Roadmap delivery, verification, means of communication, specializations involved, necessary alignments, & attributes of QA are some deliverables of this phase

## Implement

Execution activities

Post & pre-project documentation

## Testing & Post Support

Validation & verification of all performed activities

## Manage & Operate

24x7x365 dynamically tailored operating model defined & regulated through SLA

Multi-disciplinary pool of expertise

SORINT.lab operational capabilities

Quality Assurance team & SLA compliance

Day x

Continues support

Continues support

Continues support

Day y

# 98%

# Customer Retention Rate





## Why SORINT.lab

### Experience

#### Managing IT Projects

40 years working with prominent brands in Europe, US, and Africa



#### Strategical & Practical Driven-experience



#### PMs with Technical Background



#### Assessment Portals for a Jumpstart!



#### 130+ entity Certification & Training

Top-tier in all relevant fields & domains.  
Certified "Training Partner" to key vendors



### Tackling challenges with SORINT.lab

#### 100% Vendor Independent – Purpose

Believe in technology that fosters innovation and human wellness. Our commitment towards every company, institution or community is to help them run their business and solve their problems through a choice of the best technology.



#### End-to-end Technology Support

Holistic IT & governance capabilities, rather than a point solution



# Offering's Delivery Models



## **Consultation**

Discovery phase,  
architecting  
solutions, tech  
selection,  
optimization,  
educational initiatives



## **Staff Augmentation**

Join client's team



## **Project-based**

Addressing client's  
specific  
requirements. Up to  
24x7 management &  
operation

# Request case studies

## We are all ears!

A discovery call with a technical engineer, or a business representative.

[welisten@sorint.com](mailto:welisten@sorint.com)

[www.sorint.com/contact](http://www.sorint.com/contact)



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